



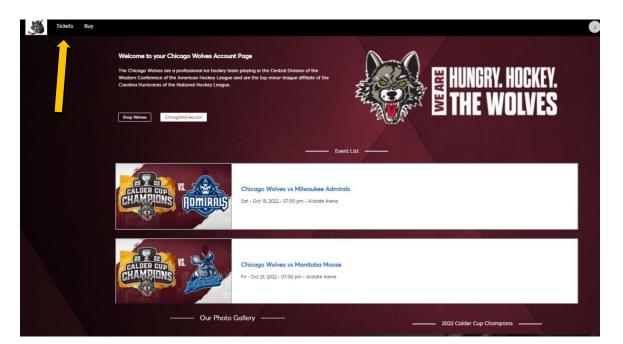
## Step by Step for Chicago Wolves MyTix

Follow along with the arrows on the screenshots below

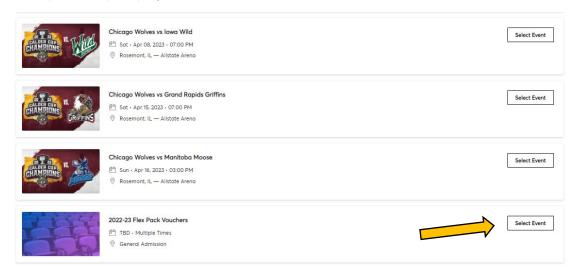
Go to am.ticketmaster.com/wolves and sign in with your primary email address that's on your account. If you need to retrieve your email or password, either click "FORGOT PASSWORD?", contact your representative or call 1-800-THE-WOLVES (800-843-9658)



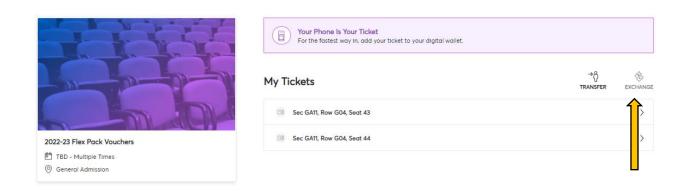
Once you have logged in, you will be on your main dashboard. Here you will see your first 6 games listed. To see all your games and any flex pack vouchers you may have, click "Tickets" at the top left.



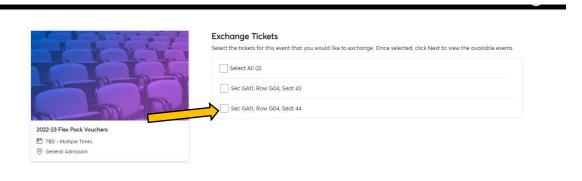
To redeem your vouchers, click on the flex pack voucher option. If you are looking to purchase a flex pack, skip to page 4.



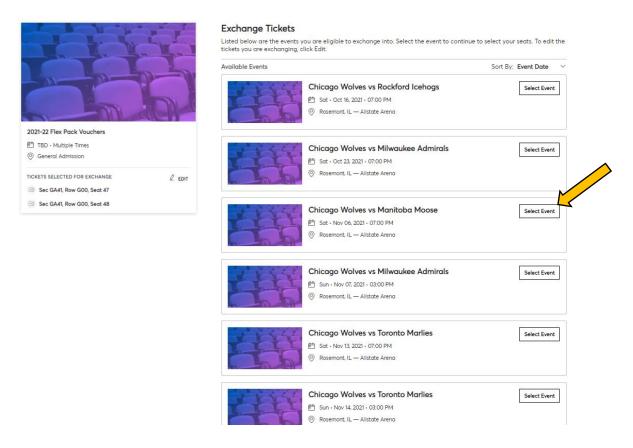
All of the vouchers that are eligible for redemption will show up. To exchange vouchers for tickets, click "Exchange"



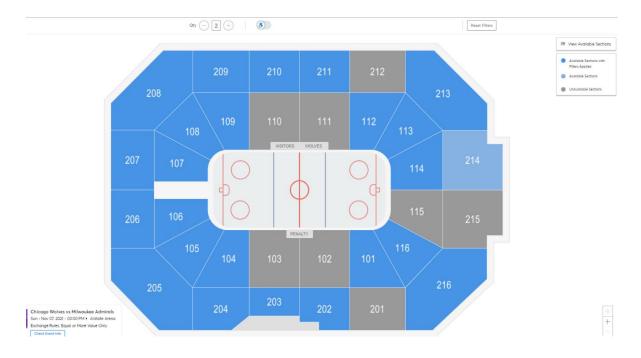
After clicking the exchange button, you will move to the below screen. Check the box next to the vouchers you want to exchange.



Next, select the game you would like to exchange them for.



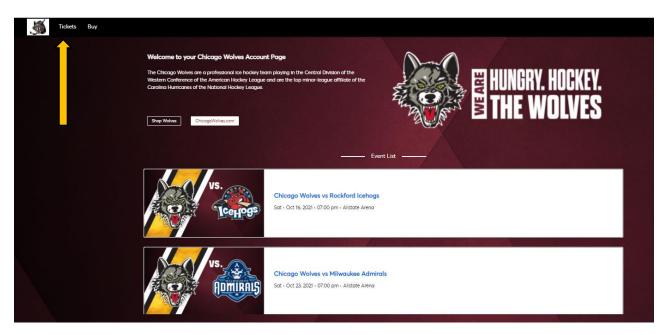
It will then take you to an interactive seat map where you can pick which seats you would like. Highlighted sections are ones available for you to select to exchange your seats. Once the seats are selected, hit "Checkout".



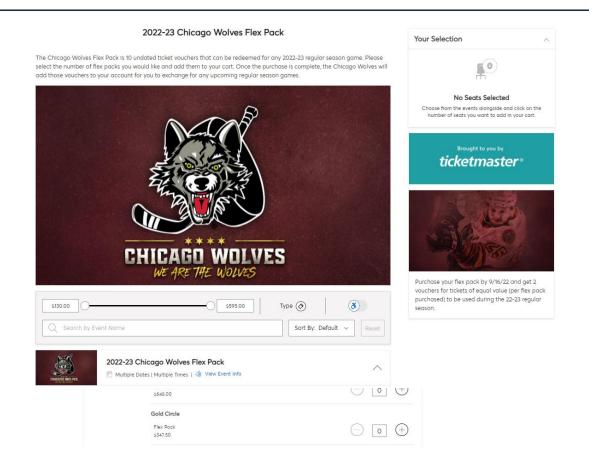
To get back to the main page of MyTix, simply hit the "Tickets" on the top left.

## **PURCHASING A FLEX PACK**

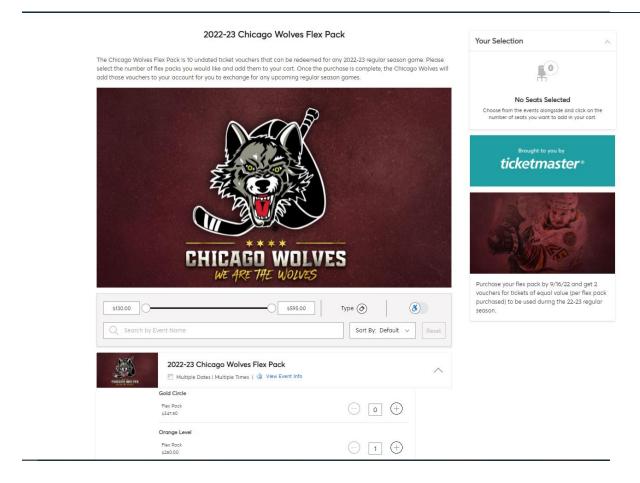
To purchase tickets, click the "Buy" on the top left of the screen.



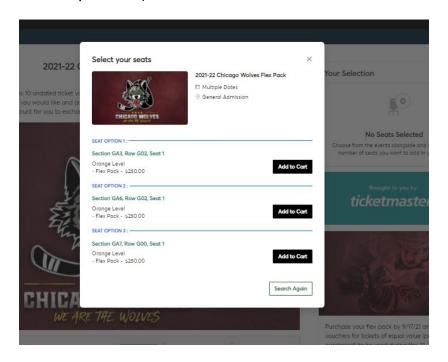
Once you have clicked "Buy" a list of the different flex pack options will appear



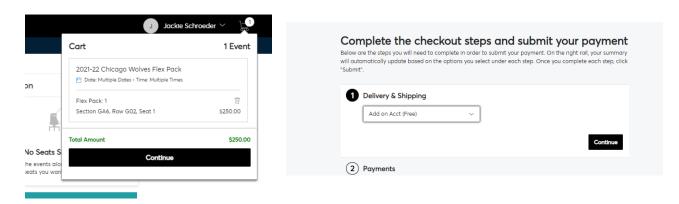
Select the amount of Flex Packs you would like to purchase and what price level you want. Your order will populate at the top right of your screen. Once you are ready to check out, cleck "Add to Cart"



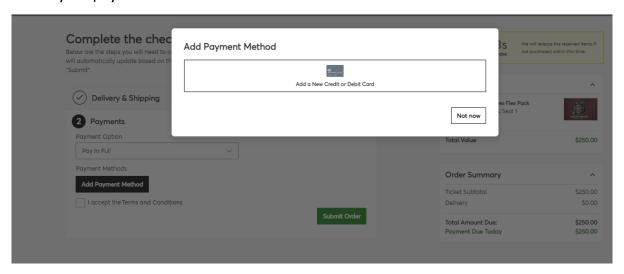
A screen will then pop up to show you seat options. Because they are undated vouchers, they are all GA events. Select any of the options.



You will now be directed to your cart. Select delivery method as "ADD ON ACCT." Once you have selected your delivery method, click on the black "CONTINUE" button in the bottom right. PLEASE NOTE: Your ticket representative will be in touch with you after your transaction to discuss how you would like to redeem your Flex vouchers this season.



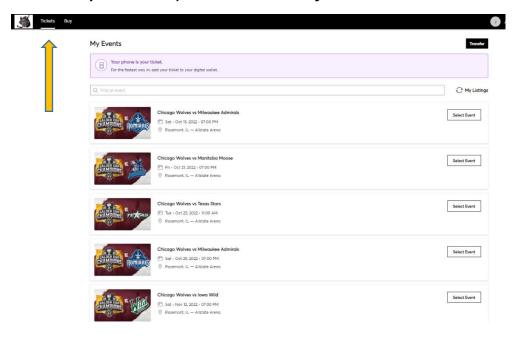
Enter in your payment information and click "Continue"



Confirm your order, read and then check the box to agree to terms of use, and finally, click SUBMIT ORDER! Your order and payment will be processed and you will receive a call from your ticket representative about your flex redemption options for the season.

## MANAGING YOUR TICKETS

To manage your tickets, click the "Tickets" tile on the top left. On this page, it will list all of your events. \*Please note that Ticketmaster no longer allows for PDF tickets to be printed. You will need to use your mobile phone to enter the game\*



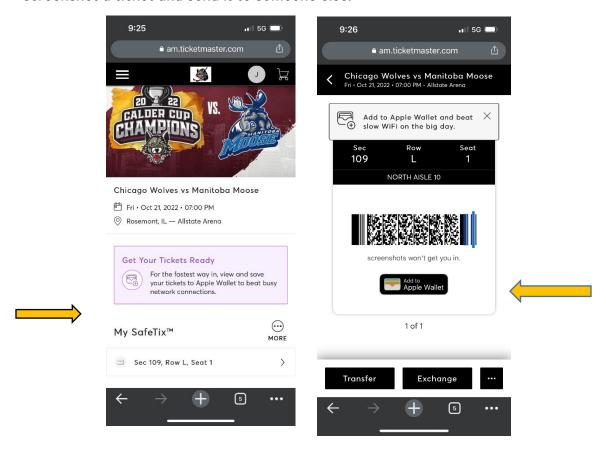
Click on the desired game. If you are on a desktop computer, you will have the options to view, send, or exchange your tickets. If you are on a mobile device, you will have the options to view barcode, send or exchange tickets.

If you are on mobile, this is what you will see.





To use your mobile phone to enter the arena, select the game you are attending. Once on that game, click the seat and your SafeTix barcode will appear. If you have multiple seats, you can swipe right or left once you are in the barcode to get all your barcodes. Please note you CANNOT screenshot a ticket and send it to someone else.



You can also save your ticket to your "wallet" to avoid any trouble of wifi signals at the arena. Simply click the "Save to Phone" button and it will save directly into the Google Pay app or Apple Wallet on your phone. Below is what Google Pay looks like:

