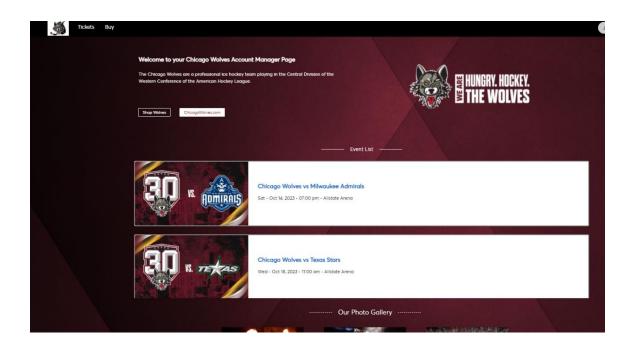
Step by Step for Chicago Wolves MyTix

Follow along with the arrows on the screenshots below

Go to **am.ticketmaster.com/wolves** and sign in with your primary email address on your account and password. If you need to retrieve your email or password, either click "FORGOT PASSWORD?," contact your representative or call 1-800-THE-WOLVES (800-843-9658).



Once you have logged in, you will be on your main dashboard. Here you will see the first six games on your account listed below.



If you are on mobile, this is what you will see:



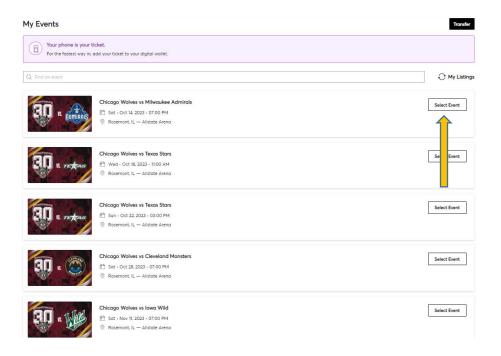


MANAGING YOUR TICKETS

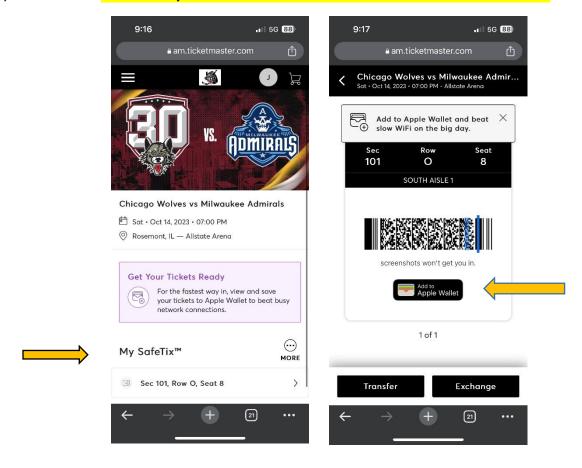
To manage your tickets, click the "Tickets" tile on the top left. On this page, it will list all of your events.

Please note that Ticketmaster no longer allows for PDF tickets to be printed. You will need to use your mobile phone to enter the game.

Click on the desired game. If you are on a desktop computer, you will have the options to view, send or exchange your tickets. If you are on a mobile device, you will have the options to view barcode, send or exchange tickets.



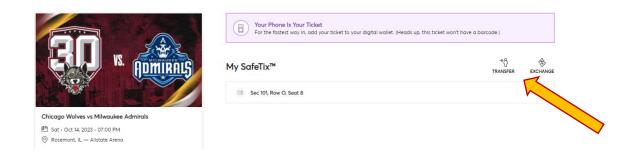
To use your mobile phone to enter the arena, select the game you are attending. Once on that game, click the seat and your SafeTix barcode will appear. If you have multiple seats, you can swipe right or left once you are in the barcode to get all your barcodes. Please note you CANNOT screenshot a ticket and send it to someone else.



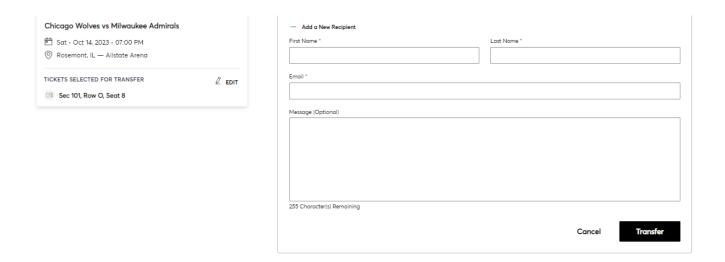
You can also save your ticket to your mobile wallet to avoid any WiFi trouble at the arena. Simply click the "Save to Phone" button and it will save directly into the Google Pay app or Apple Wallet on your phone.

TRANSFERING TICKETS

Transfering tickets is easy! Select the game you want to send to a friend and click the "transfer" button on the right.

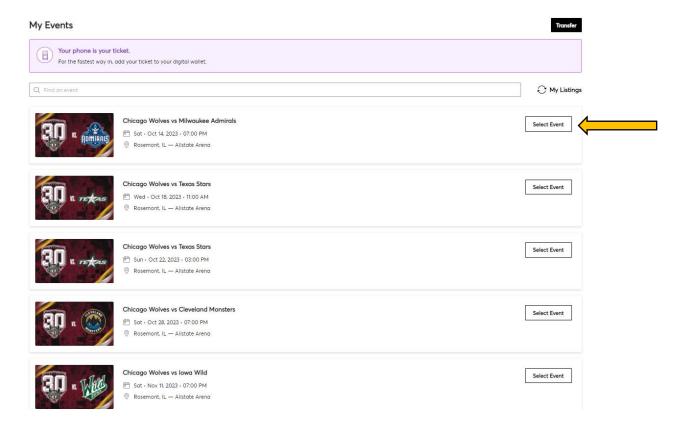


After you select the exact seats you want to send, hit "continue." A box will pop up where you will enter in recipient's information. Then hit "transfer." An email will be sent to your recipient telling them to claim those tickets.

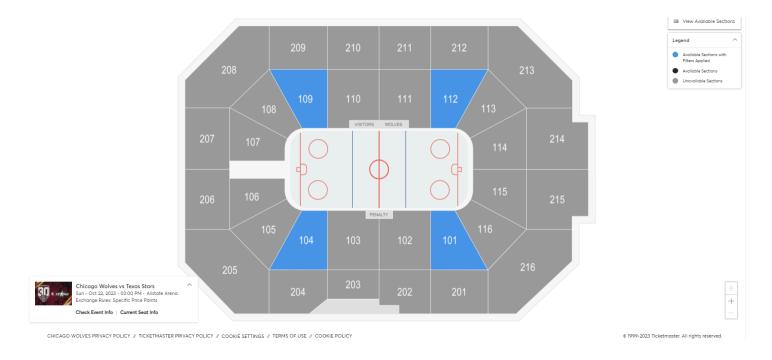


EXCHANGING TICKETS

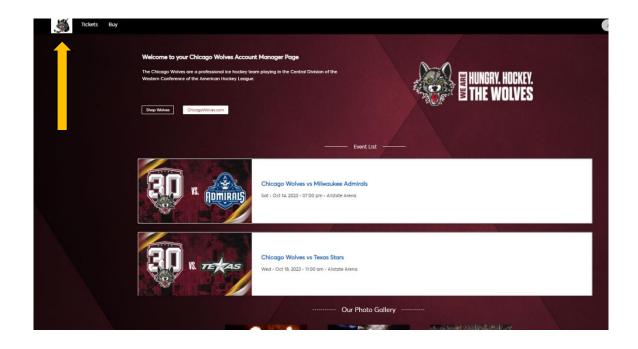
To exchange tickets, select the game you want to switch and hit "exchange." Once you select the seats you are looking to exchange, click "continue." Next, select the game for which you would like to exchange.



It will then take you to an interactive seat map where you can select seats you would like. You can exchange seats within the same price level as your current seats. Once the seats are selected, hit "Checkout."

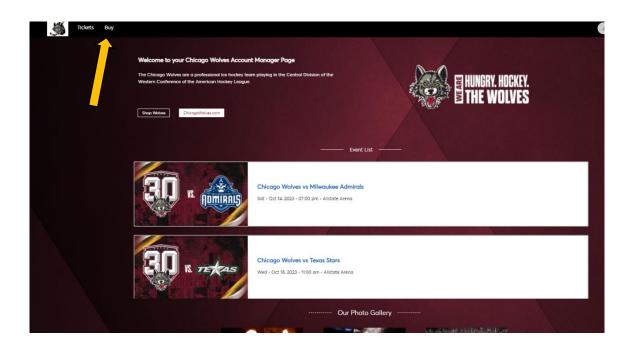


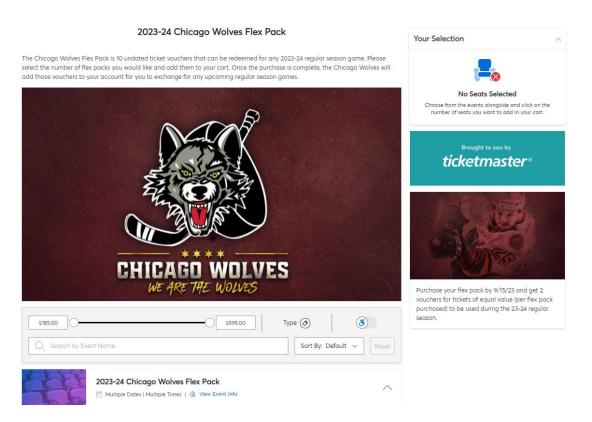
To get back to the main screen, simply hit the Wolves logo on the top left.



BUYING A FLEX PACK

To purchase a Flex Pack, click the "Buy" button on the top left.





Next, select the price level you would like to purchase. It will show in your cart on the top right of your screen. Hit "Add to Cart" to check out.