

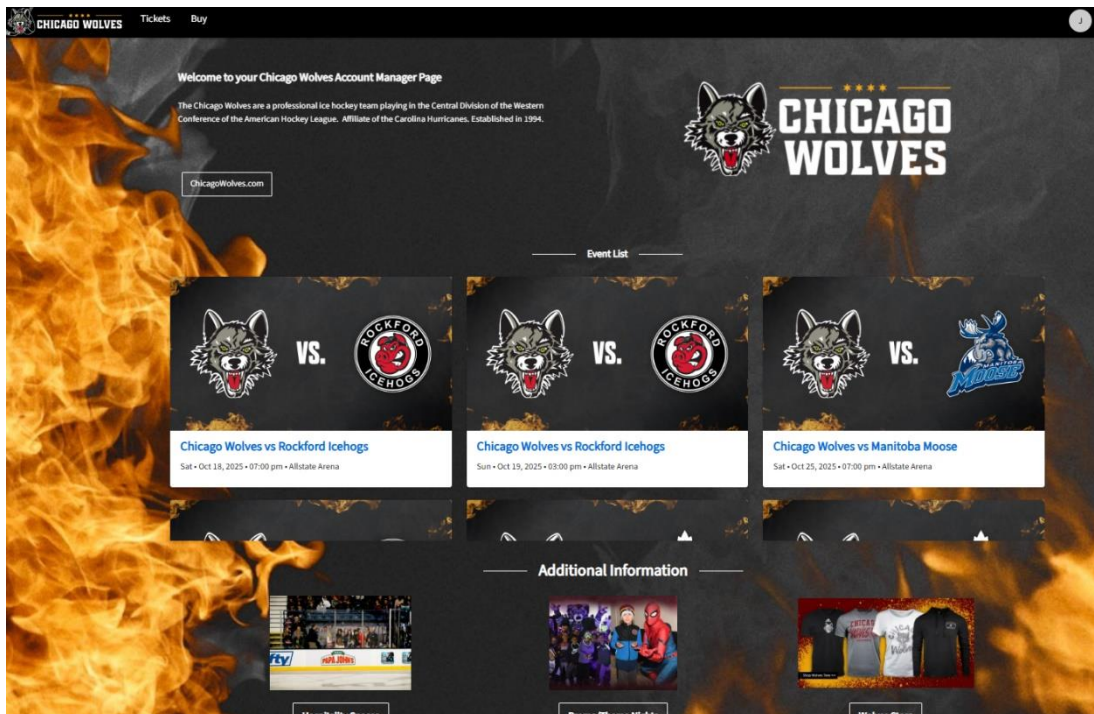
Step by Step for Chicago Wolves MyTix

Follow along with the arrows on the screenshots below

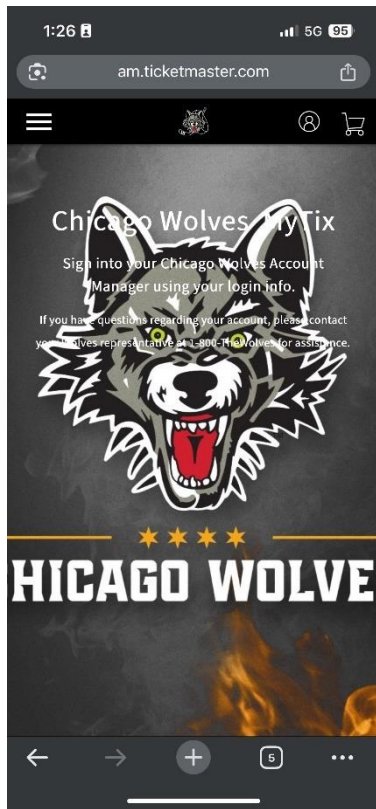
Go to am.ticketmaster.com/wolves/ and sign in with your primary email address that's on your account and password. If you need to retrieve your email or password, either click "FORGOT PASSWORD?", contact your representative or call 1-800-THE-WOLVES (800-843-9658).



Once you have logged in, you will be on your main dashboard. **Here you will see the first six games on your account listed below.**



If you are on mobile, this is what you will see:

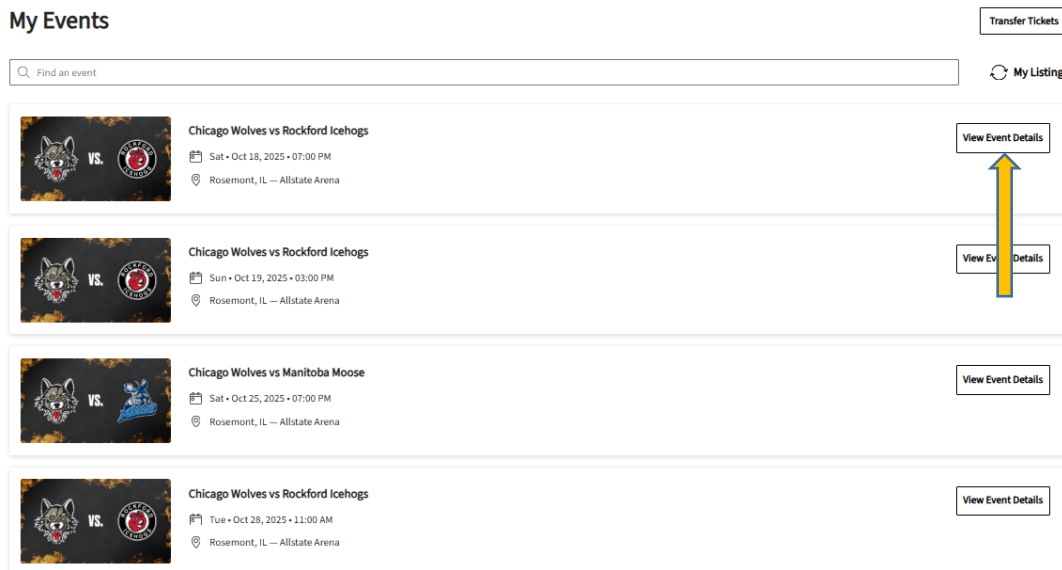


MANAGING YOUR TICKETS

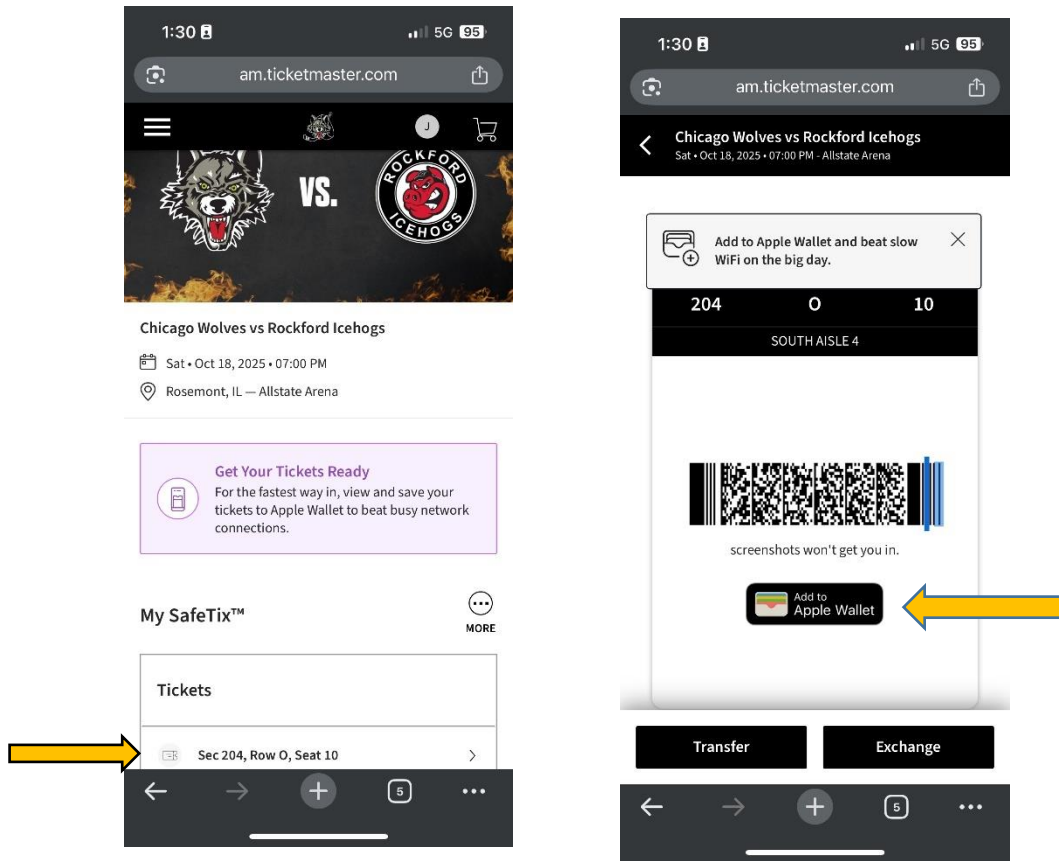
To manage your tickets, click the “Tickets” tile on the top left. On this page, it will list all of your events.

Please note that Ticketmaster no longer allows for PDF tickets to be printed. You will need to use your mobile phone to enter the game.

Click on the desired game. If you are on a desktop computer, you will have the options to view, send, or exchange your tickets. If you are on a mobile device, you will have the options to view barcode, send or exchange tickets.



To use your mobile phone to enter the arena, select the game you are attending. Once on that game, click the seat and your SafeTix barcode will appear. If you have multiple seats, you can swipe right or left once you are in the barcode to get all your barcodes. **Please note you CANNOT screenshot a ticket and send it to someone else.**



You can also save your ticket to your mobile wallet to avoid any WiFi trouble at the arena. Simply click the “Save to Phone” button and it will save directly into the Google Pay app or Apple Wallet on your phone.

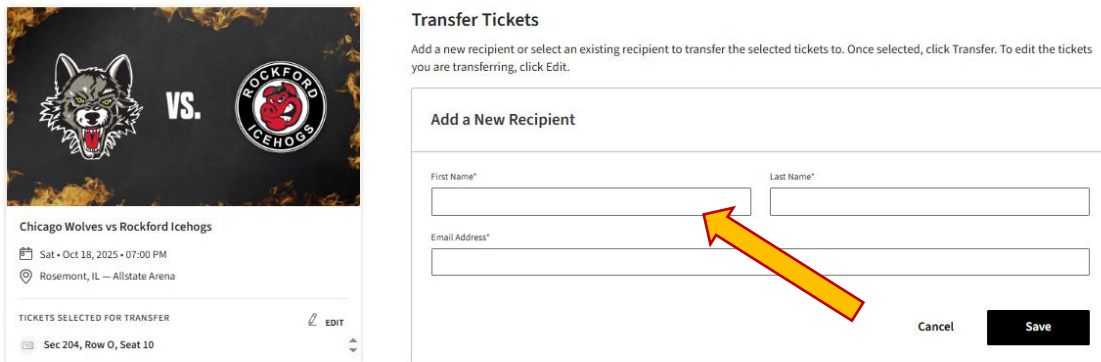
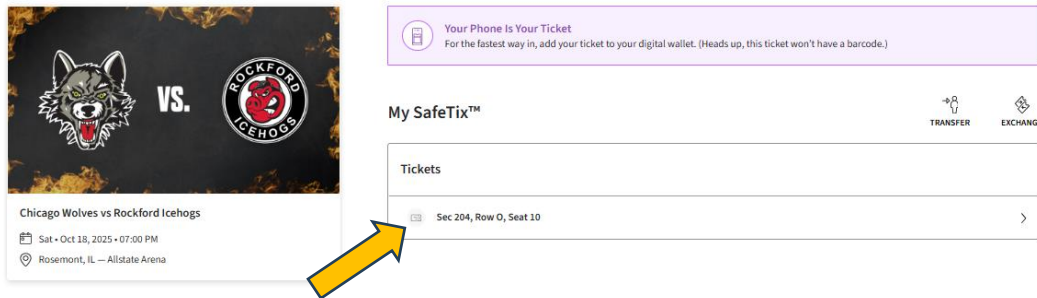
Troubleshooting Issues

If your iPhone or Android is not allowing you to “Save to Phone”, please take a look at the zoom or display settings on your phone. Also if your iPhone model is a 5S or lower, you will not have NFC capabilities.

TRANSFERRING TICKETS

Transferring tickets is easy! Select the game you want to send to a friend and click the “transfer” button on the right.

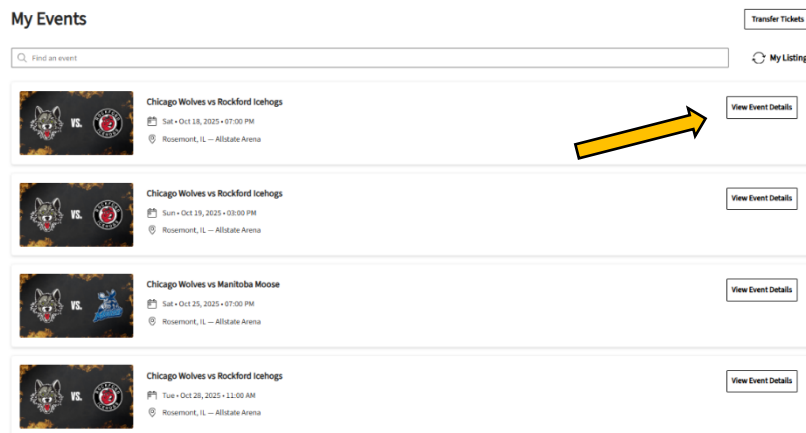
After you select the exact seats you want to send, hit “continue”. A box will pop up where you will enter in recipients information. Then hit “transfer”. An email will be sent to your recipient telling them to claim those tickets.



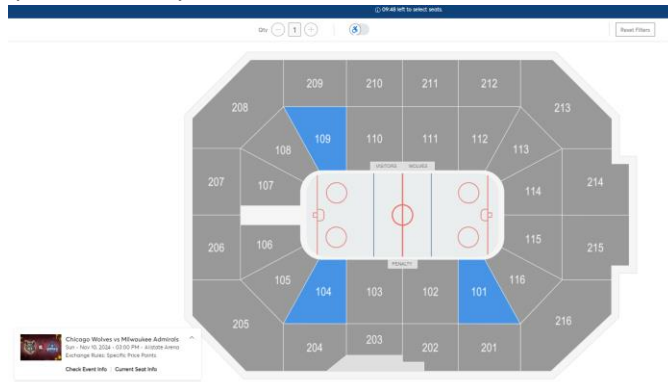
EXCHANGING TICKETS

To exchange tickets, select the game you want to switch and hit “exchange”. Once you select the seats you are looking to exchange, click “continue”. Next, select the game for which you would like to exchange.

Please Note: Ticketmaster has implemented a \$3 PER TICKET fee be applied any time a ticket or Flex Pack voucher is exchanged through Account Manager. If you do not want to incur the exchange fees, you can call or email your Chicago Wolves ticket representative, Monday through Friday from 9am-5pm to make the exchange for no extra charge. Chicago Wolves Account Manager (MyTix) is still the most convenient way to exchange your tickets since it is available 24/7.



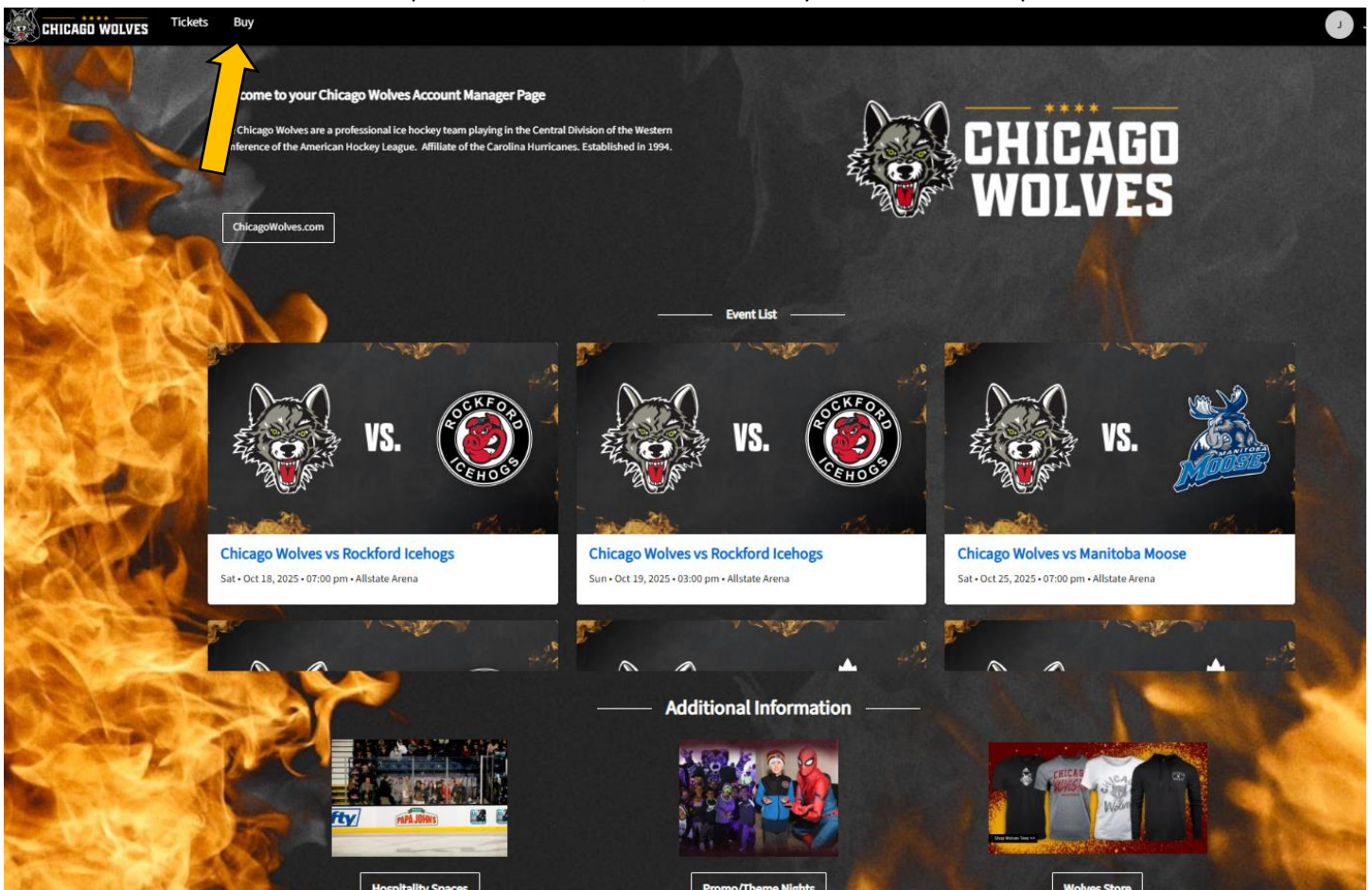
It will then take you to an interactive seat map where you can select seats you would like. You can exchange seats within the same price level as your current seats. Once the seats are selected, hit “Checkout”.



To get back to the main screen, simply hit Wolves logo on the top left.

BUYING A FLEX PACK

To purchase a Flex Pack, click the “Buy” button on the top left.



2025-26 Chicago Wolves Flex Pack

The Chicago Wolves Flex Pack is 10 undated ticket vouchers that can be redeemed for any 2025-26 regular season game. Please select the number of flex packs you would like and add them to your cart. Once the purchase is complete, the Chicago Wolves will add those vouchers to your account for you to exchange for any upcoming regular season games.



Price range: \$205.00 to \$595.00 | Type: |

Search by Event Name | Sort By: Default | Reset

Your Selection

- 2025-26 Chicago Wolves Flex Pack \$320.00
Multiple Dates | Multiple Times
General Admission
- Orange Level
Flex Pack: 1 \$320.00

Add to Cart (\$320.00)



Stay tuned for our theme night & promo schedule - coming soon!

Next, select the price level you would like to purchase. It will show in your cart on the top right of your screen. Hit “Add to Cart” to checkout.

Search by Event Name | Sort By: Default | Reset

2025-26 Chicago Wolves Flex Pack

Multiple Dates | Multiple Times | View Event Info

- Glass
Flex Pack \$595.00
- Gold Circle
Flex Pack \$435.00
- Orange Level
Flex Pack \$320.00
- Purple Level
Flex Pack \$285.00
- Green Level
Flex Pack \$255.00
- Teal Level
Flex Pack \$235.00
- Blue Level

Your Selection

- 2025-26 Chicago Wolves Flex Pack \$320.00
Multiple Dates | Multiple Times
General Admission
- Orange Level
Flex Pack: 1 \$320.00

Add to Cart (\$320.00)



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