

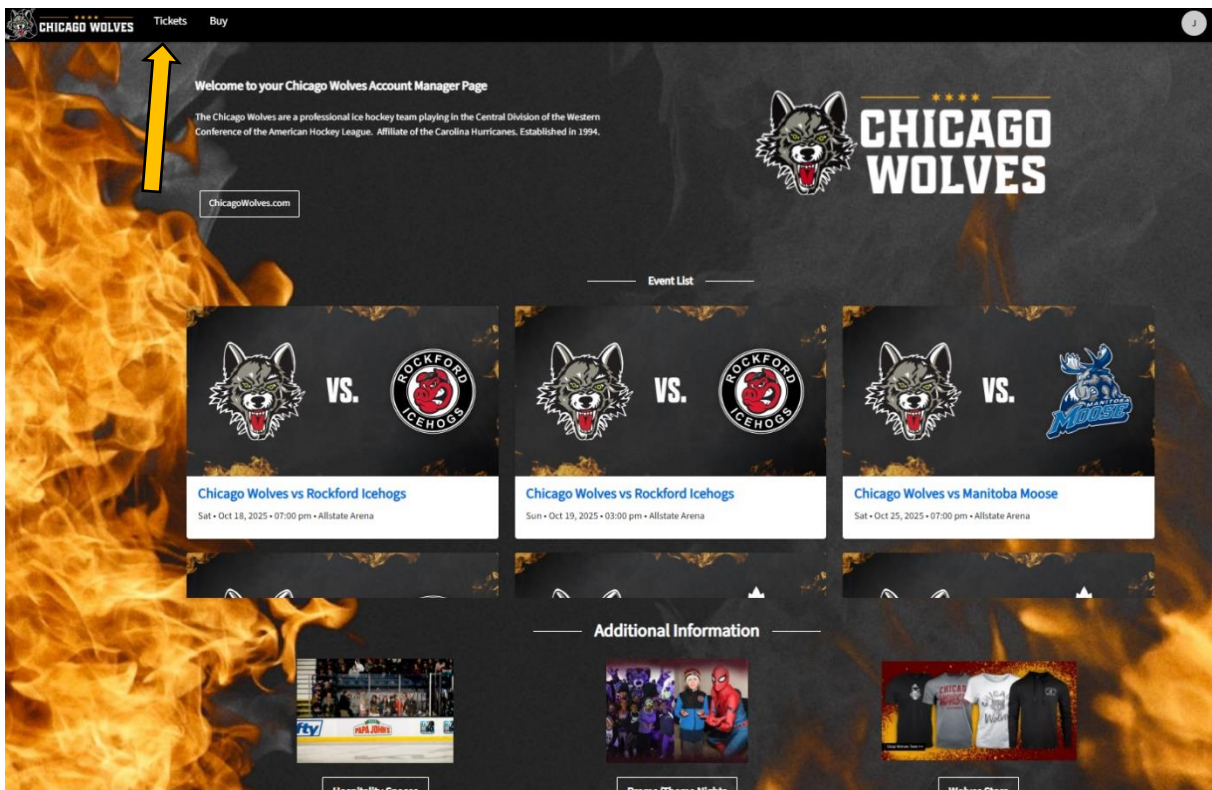
Step by Step for Chicago Wolves MyTix

Follow along with the arrows on the screenshots below

Go to am.ticketmaster.com/wolves/ and sign in with your primary email address on your account. If you need to retrieve your email or password, either click “FORGOT PASSWORD?”, contact your representative or call 1-800-THE-WOLVES (800-843-9658).



Once you have logged in, you will be on your main dashboard. Here you will see your first six games listed. To see all your games and any Flex Pack vouchers you may have, click “Tickets” at the top left.



To redeem your vouchers, click on the Flex Pack voucher option. If you are looking to purchase a Flex Pack, skip to Page 4.



Chicago Wolves vs Rockford Icehogs

Sun • Apr 12, 2026 • 03:00 PM

Rosemont, IL — Allstate Arena

[View Event Details](#)



Chicago Wolves vs Manitoba Moose

Wed • Apr 15, 2026 • 07:00 PM

Rosemont, IL — Allstate Arena

[View Event Details](#)



Chicago Wolves vs Milwaukee Admirals

Sat • Apr 18, 2026 • 07:00 PM

Rosemont, IL — Allstate Arena

[View Event Details](#)



Chicago Wolves vs Milwaukee Admirals

Sun • Apr 19, 2026 • 03:00 PM

Rosemont, IL — Allstate Arena

[View Event Details](#)



2025-26 Flex Pack Vouchers

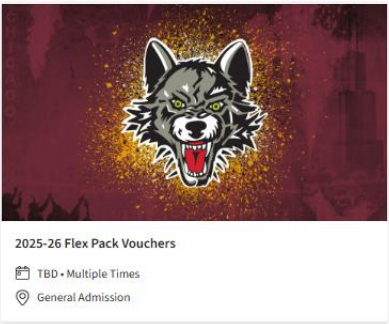
TBD • Multiple Times

General Admission

[View Event Details](#)

All of the vouchers eligible for redemption will show up. To exchange vouchers for tickets, click “Exchange.”

Please Note: Ticketmaster has implemented a \$3 PER TICKET fee be applied any time a ticket or Flex Pack voucher is exchanged through Account Manager. If you do not want to incur the exchange fees, you can call or email your Chicago Wolves ticket representative, Monday through Friday from 9am-5pm to make the exchange for no extra charge. Chicago Wolves Account Manager (MyTix) is still the most convenient way to exchange your tickets since it is available 24/7.





Your Phone Is Your Ticket

For the fastest way in, add your ticket to your digital wallet.

My Tickets

TRANSFER

EXCHANGE

Tickets

Sec GA28, Row G02, Seat 15

Sec GA28, Row G02, Seat 16

Sec GA28, Row G02, Seat 17

After clicking the exchange button, you will move to the screen below. Check the box next to the vouchers you want to exchange and click continue.



2025-26 Flex Pack Vouchers

TBD • Multiple Times

General Admission

Exchange Tickets

Select the tickets for this event that you would like to exchange. Once selected, click Next to view the available events

Tickets
☒ Select All (3)
☒ Sec GA28, Row G02, Seat 15
☒ Sec GA28, Row G02, Seat 16
☒ Sec GA28, Row G02, Seat 17

Cancel

Continue

Next, select the game for which you would like to exchange.



2025-26 Flex Pack Vouchers

TBD • Multiple Times

General Admission

TICKETS SELECTED FOR EXCHANGE

Sec GA28, Row G02, Seat 15

Sec GA28, Row G02, Seat 16

Sec GA28, Row G02, Seat 17

EDIT

Exchange Tickets

Listed below are the events you are eligible to exchange into. Select the event to continue to select your seats. To edit the tickets you are exchanging, click Edit.

Available Events

Sort By: Event Date



Chicago Wolves vs Rockford Icehogs

Sat • Oct 18, 2025 • 07:00 PM

Rosemont, IL — Allstate Arena

Select Event



Chicago Wolves vs Rockford Icehogs

Sun • Oct 19, 2025 • 03:00 PM

Rosemont, IL — Allstate Arena

Select Event



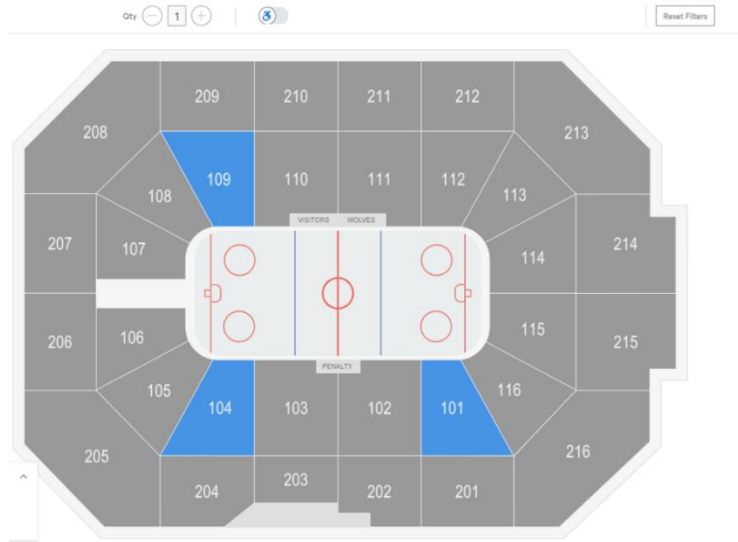
Chicago Wolves vs Manitoba Moose

Sat • Oct 25, 2025 • 07:00 PM

Rosemont, IL — Allstate Arena

Select Event

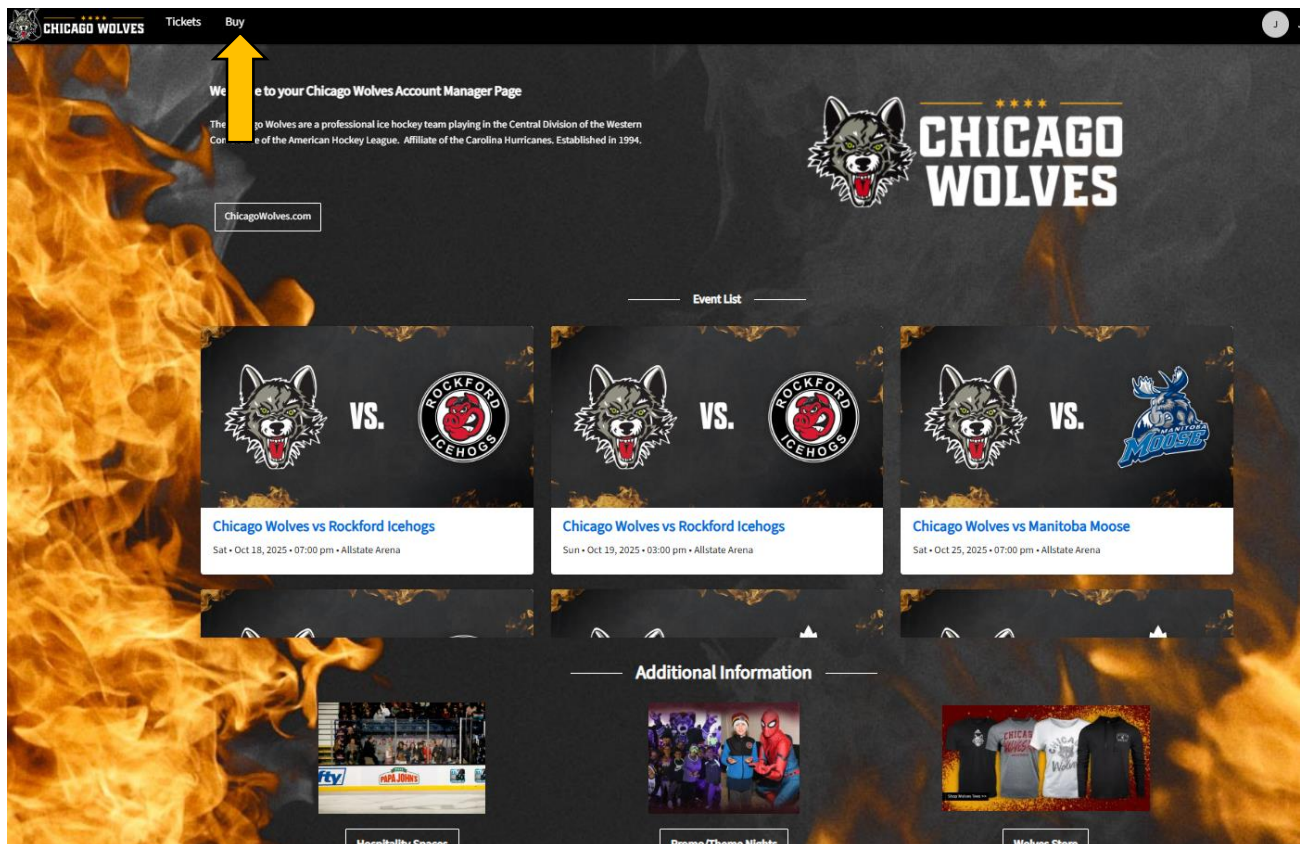
It will then take you to an interactive seat map where you can pick which seats you would like. Highlighted sections are available for you to select to exchange your seats. Once the seats are selected, hit “Checkout”.



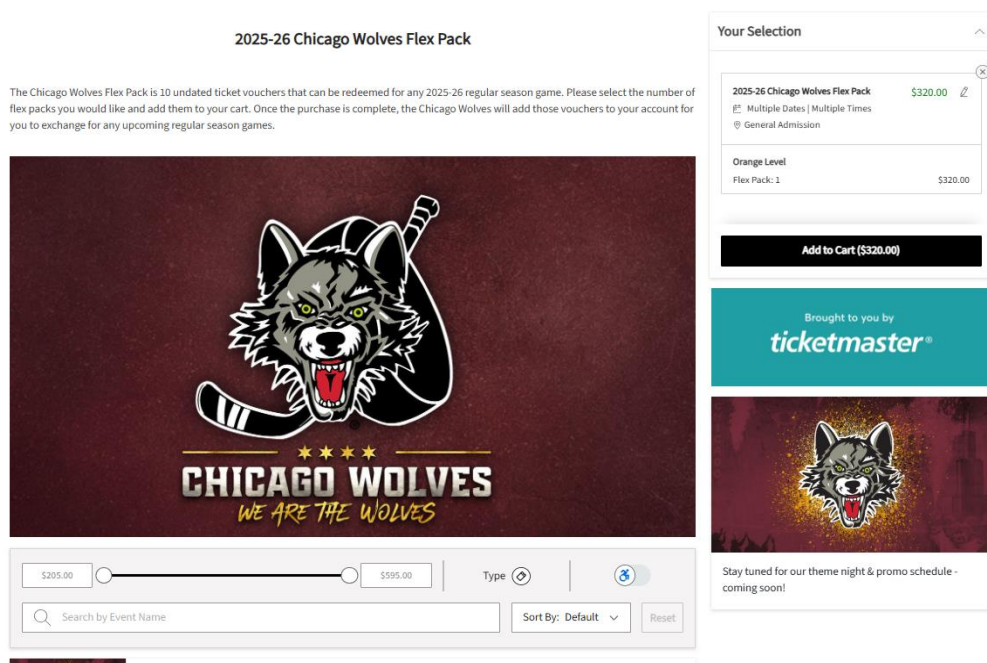
To get back to the main page of MyTix, simply hit “Tickets” on the top left.

PURCHASING A FLEX PACK

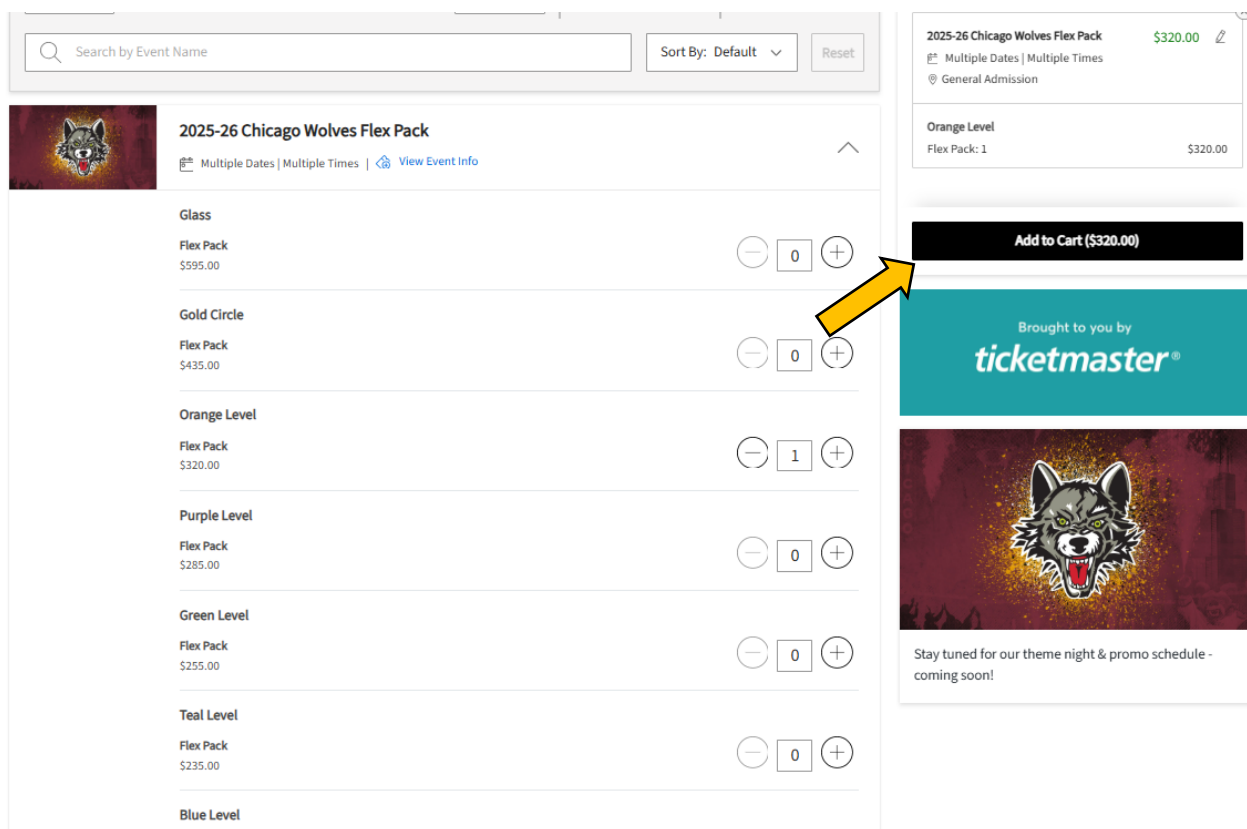
To purchase tickets, click “Buy” on the top left of the screen.



Once you have clicked “Buy,” a list of the different Flex Pack options will appear.



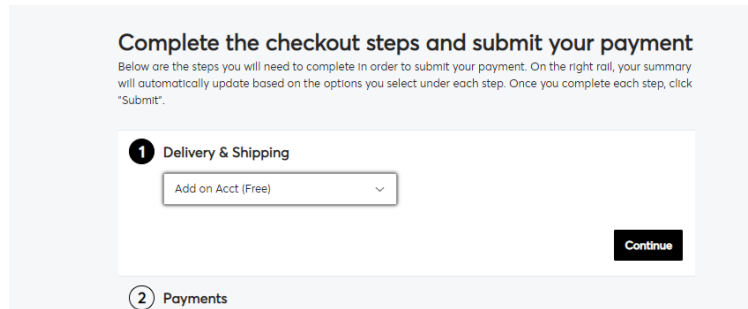
Select the number of Flex Packs you would like to purchase and what price level you want. Your order will populate at the top right of your screen. Once you are ready to check out, click “Add to Cart,”



A screen will then pop up to show you seat options. Because they are undated vouchers, they are all GA events. Select any of the options.

You will now be directed to your cart. Select delivery method as “ADD ON ACCT.” Once you have selected your delivery method, click on the “CONTINUE” button in the bottom right.

PLEASE NOTE: Your ticket representative will be in touch with you after your transaction to discuss how you would like to redeem your Flex vouchers this season.



Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

1 Delivery & Shipping

Add on Acct (Free) ▾

Continue

2 Payments

Enter your payment information and click “Continue,”

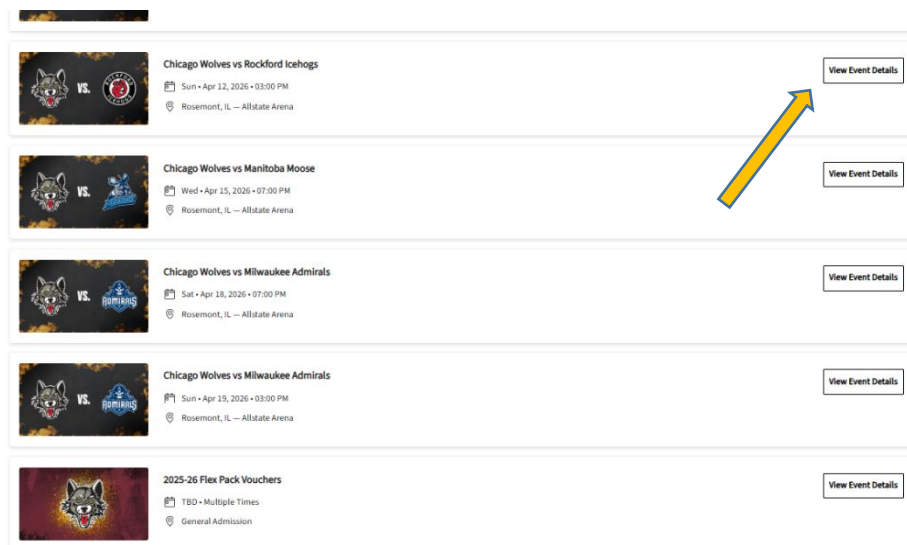
Confirm your order, read and then check the box to agree to terms of use, and finally, click SUBMIT ORDER! Your order and payment will be processed and you will receive a call from your ticket representative about your flex redemption options for the season.

MANAGING YOUR TICKETS

To manage your tickets, click the “Tickets” tile on the top left. On this page, it will list all of your events.

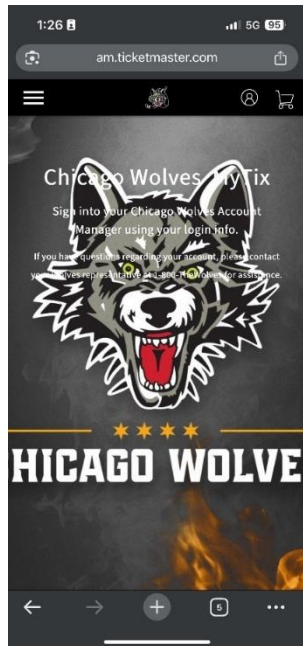
Please note that Ticketmaster no longer allows for PDF tickets to be printed. You will need to use your mobile phone to enter the game.

Click on the desired game. If you are on a desktop computer, you will have the options to view, send, or exchange your tickets. If you are on a mobile device, you will have the options to view barcode, send or exchange tickets.

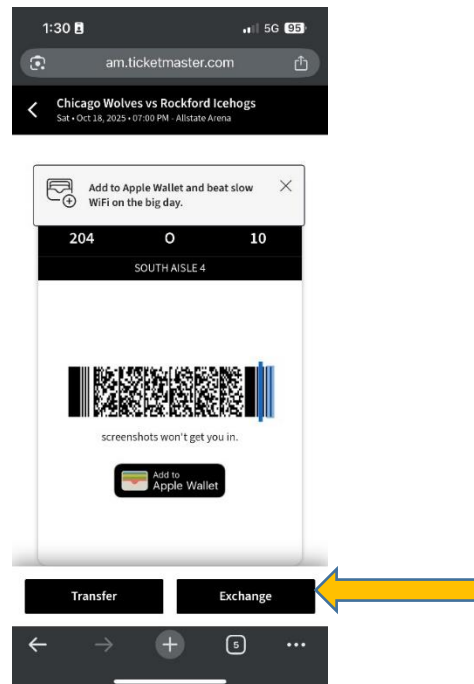
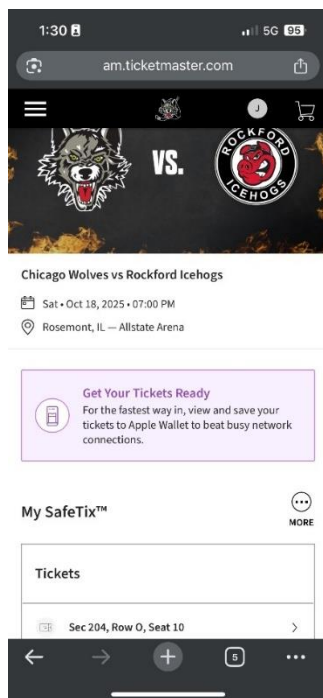


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	2025-26 Flex Pack Vouchers TBD • Multiple Times General Admission	View Event Details

If you are on mobile, this is what you will see:



To use your mobile phone to enter the arena, select the game you are attending. Once on that game, click the seat and your SafeTix barcode will appear. If you have multiple seats, you can swipe right or left once you are in the barcode to get all your barcodes. Please note you CANNOT screenshot a ticket and send it to someone else.



You can also save your ticket to your “wallet” to avoid any WiFi trouble at the arena. Simply click the “Save to Phone” button and it will save directly into the Google Pay app or Apple Wallet on your phone.